



# Tenant Survey

The Gary Chicago International Airport is focused on providing its customers the best flying experience possible. In our efforts, we are asking for your assistance to make the Gary Chicago Airport a better aviation facility by completing the following survey:

## CONTACT INFORMATION

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City/State/Zip Code : \_\_\_\_\_  
Phone: \_\_\_\_\_  
Email: \_\_\_\_\_

## SURVEY

1. What is the primary purpose of your flight activity? (If more than one, indicate percentage)  
 Business \_\_\_\_\_ %       Personal \_\_\_\_\_ %  
 Training \_\_\_\_\_ %
2. How do you or your business currently use the airport?  
 Aircraft based at airport  
 Use of airport on a transient basis – aircraft based elsewhere  
 Charter of lease aircraft from FBO  
 Flight training  
 Other \_\_\_\_\_
3. How do you have access to an airplane?  
 Own                       Share ownership                       Fly corporate aircraft  
 Rent                       Belong to flying club                       Commercial airline pilot  
 Lease                       Hold inactive pilot license
4. On an annual basis, how frequently do you fly out of your current airport?  
 1 flight/week                       2-3 flights/week                       4-5 flights per week  
 6-10 flights per week                       >10 flights/week
5. Number of flight hours logged in the last 12 months? \_\_\_\_\_

6. License and Ratings (check all that apply)
- Student       Private       Commercial  
 ATR       Multi-engine       Instrument  
 Flight instructor       Rotorcraft       ATP  
 Other (describe): \_\_\_\_\_

7. What type of aircraft do you own or lease?
- Single Engine (1-2 Seat)       Multi-engine (<12,500 lbs)  
 Single Engine (4 Seat)       Turboprop (<12,500 lbs)  
 Single Engine (6 Seat)       Rotorcraft  
 Other \_\_\_\_\_

**Please answer the following questions, if your aircraft is currently based at an airport:**

8. What airport do you currently use to base your aircraft?  
 Gary Chicago Airport       Griffith       Lansing       Chicago Executive  
 Porter County       Other \_\_\_\_\_
9. How long have you been a tenant at the current airport?  
 0-5 years       5-10 years       10-15 years  
 15-20 years       More than 20 years
10. How is your aircraft currently stored?  
 T-hangar       Corporate hangar  
 Tied-down       Shared large hangar
11. What is the major factor you base your aircraft at the current airport?  
 Convenience       Location       Cost  
 Facilities       Services       Other (describe): \_\_\_\_\_
12. What is your preferred type of storage and what rate are you willing to pay per month?  
*(If more than one type is acceptable, please rank preference and select associate rates.)*
- T-Hangar (bi-fold doors) Rank \_\_\_\_\_  
 <\$100       \$100-150       \$151-200       \$201-250       >\$250
- T-Hangar (sliding doors) Rank \_\_\_\_\_  
 <\$100       \$100-150       \$151-200       \$201-250       >\$250
- Tie-Down Rank \_\_\_\_\_  
 <\$100       \$100-150       \$151-200       \$201-250       >\$250
- Corporate Hangar Rank \_\_\_\_\_  
 <\$100       \$100-150       \$151-200       \$201-250       >\$250
- Shared Large Hangar Rank \_\_\_\_\_  
 <\$100       \$100-150       \$151-200       \$201-250       >\$250
13. Do you have plans to purchase a new or used aircraft within the next:  
 6-12 months       1-3 years       3-5 years       5-10 years       No plans

14. Would you be interested in Gary Chicago Airport to base your aircraft?  Yes  No

15. List the specific facility requirements/improvements that you believe are necessary at GYY to better serve your aviation needs.

---

---

---

---

16. If your aircraft is not currently based at GYY, would you relocate it to GYY if the improvements you list in Question #16 were implemented?  Yes  No

17. If you are a current GYY tenant or are familiar with its facilities, please complete the following question:

How would you rate the following at GYY?

- |                                  |                                    |                                  |                               |                               |
|----------------------------------|------------------------------------|----------------------------------|-------------------------------|-------------------------------|
| a. FBO Services                  | <input type="checkbox"/> Excellent | <input type="checkbox"/> Good    | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| b. Nav aids                      | <input type="checkbox"/> Excellent | <input type="checkbox"/> Good    | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| c. Hangar Facilities             | <input type="checkbox"/> Excellent | <input type="checkbox"/> Good    | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| d. Runway Pavement Conditions    | <input type="checkbox"/> Excellent | <input type="checkbox"/> Good    | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| e. Taxiway Pavement Conditions   | <input type="checkbox"/> Excellent | <input type="checkbox"/> Good    | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| f. Apron Pavement Conditions     | <input type="checkbox"/> Excellent | <input type="checkbox"/> Good    | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| g. Runway Lighting               | <input type="checkbox"/> Excellent | <input type="checkbox"/> Good    | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| h. Taxiway Lighting              | <input type="checkbox"/> Excellent | <input type="checkbox"/> Good    | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| i. Taxiway Availability          | <input type="checkbox"/> Excellent | <input type="checkbox"/> Good    | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| j. Snow Removal                  | <input type="checkbox"/> Excellent | <input type="checkbox"/> Good    | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| k. Geographic Location           | <input type="checkbox"/> Excellent | <input type="checkbox"/> Good    | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| l. Ability to Access Aircraft    | <input type="checkbox"/> Excellent | <input type="checkbox"/> Good    | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| m. Terminal Facilities           | <input type="checkbox"/> Excellent | <input type="checkbox"/> Good    | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| n. Administrative Facilities     | <input type="checkbox"/> Excellent | <input type="checkbox"/> Good    | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| o. Roadway Signage to Airport    | <input type="checkbox"/> Excellent | <input type="checkbox"/> Good    | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| p. Security                      | <input type="checkbox"/> Excellent | <input type="checkbox"/> Good    | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| q. Overall Appearance            | <input type="checkbox"/> Excellent | <input type="checkbox"/> Good    | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| r. Maintenance Rates             | <input type="checkbox"/> High      | <input type="checkbox"/> Average | <input type="checkbox"/> Low  |                               |
| s. Fuel Costs                    | <input type="checkbox"/> High      | <input type="checkbox"/> Average | <input type="checkbox"/> Low  |                               |
| t. Aircraft Storage/Parking Fees | <input type="checkbox"/> High      | <input type="checkbox"/> Average | <input type="checkbox"/> Low  |                               |

*Thank you for taking the time to complete the Gary Chicago International Airport's Tenant Survey. Your participation in the survey will provide valuable information to continue the airport's improvement and expansion plans.*